



Thomas Li <tom@crewdriverapp.com>

Re:

1 message

J Harmer <j@crewdriverapp.com>

Wed, Aug 15, 2018 at 3:41 PM

To: Robert Lee <rlee123@gmail.com>, Neil Gluckman <ba@iatse927.org>

Bcc: tom@crewdriverapp.com

Hey Robert,

The best person to talk to about this is Neil. The way the software is designed we recommend a minimum of 6 hours time before it offers to additional people.

I'm pretty sure for your hall it's mandated at a longer time period than that.

As well, the software works just like a call steward offering work out to people over time. So even if you don't respond in the first window right after you get the text, there's still a pretty decent chance you'll still get the shift even if you respond after 1 or 2 "jumps".

Also, I totally hear you about the cell service. This is exactly why we went text. Data connections are too unreliable and if someone can't ring your phone it goes to voicemail. Text, though pops up as soon as your phone can ping a tower.

I hope that did a fair job of answering your question.

Let me know if I can provide anything else.

Cheers,

-J.

On Tue, Aug 14, 2018 at 11:56 AM, Robert Lee <rlee123@gmail.com> wrote:

How long to we have to respond back before we get passed up.i don't have the best cell service where I live and when I work in the am and pm day after day I have to come home and sleep in between calls

**J. Harmer, Founder****My calendar**

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