



Thomas Li &lt;tom@crewdriverapp.com&gt;

---

**Fwd: IATSE 927 has added you to their CrewDriver account.**

1 message

---

**J Harmer** <j@crewdriverapp.com>  
To: Thomas Ting Kwan Li <tom@crewdriverapp.com>

Fri, Aug 17, 2018 at 11:22 AM

----- Forwarded message -----

From: **J Harmer** <j@crewdriverapp.com>  
Date: Wed, Aug 15, 2018 at 3:59 PM  
Subject: Re: IATSE 927 has added you to their CrewDriver account.  
To: Lonnie Poole <lonniepoole79@gmail.com>

No problem! :)

-J.

On Wed, Aug 15, 2018 at 3:55 PM, Lonnie Poole &lt;lonniepoole79@gmail.com&gt; wrote:

Thank u

On Wed, Aug 15, 2018, 6:54 PM J Harmer &lt;j@crewdriverapp.com&gt; wrote:

Hey Lonnie,

If you're seeing that email you're good to go.

Work offers will start showing up on your phone in the next week or so.

Cheers!

-J.

On Tue, Aug 14, 2018 at 9:49 AM, Lonnie Poole &lt;lonniepoole79@gmail.com&gt; wrote:

ATLS 3171 YES

On Mon, Aug 13, 2018, 7:31 PM Jason Harmer &lt;info@crewdriverapp.com&gt; wrote:

## Welcome to CrewDriver!

### What is this?

A company you work for added you to their CrewDriver account, a tool that allows you to accept work offers via text.

### Who are you?

I'm J. I started GetWorkers to build better communication tools for crew call outs. I worked in event production for over 10 years. I hated the spamming, back-and-forth and the "maybe you'll get it, we'll let you know later" of the existing methods out there.

### Why would I want this? (TL;DR) - what does this mean?

1. Offers are only sent between 8am and 10pm, unless it's an emergency.
2. Only YOU can confirm a shift. It must come from your phone, no one places you without you texting in first.
3. Send in YES, and we respond within a few minutes, no matter what.
4. You'll get a confirmation for every shift you're scheduled for. No confirmation message? No shift.

5. If you can't be confirmed for a shift, you'll get a message telling you why.
6. Removed from a shift or a shift is cancelled? We'll automatically send a notification.
7. We will never try and double book you at the same company at the same time (only your employer can override this).
8. 9 out of 10 yes'es should result in a shift. We send out work offers over time, to the number of shifts available (plus 10%), so if you respond right away there should be a shift waiting for you.
9. Work offers come from a few numbers, all confirmations come from a single number. We suggest saving "Offers" and "Confirmations" separately on your phone.
10. You can always notify the system you've changed your mind by sending in a different answer. Unless the job has been filled then you will need to contact your coordinator directly.

### **What are these "work offers" you speak of?**

You'll get offers on your phone via text message (you should have already received a text and responded if you're reading this). They originate from the company you work for, and are created by the labour coordinator there. Previously, you might have been phoned or emailed. Now those offers will arrive in a simple text, allowing you to easily accept or decline the offers. Below is an example:

#### **Work Offer:**

Where: Brubank Convention Centre  
When: Wednesday July 10  
Respond With:  
ATLS 3171 YES or ATLS 3171 NO

#### **Breakdown:**

3171 is the shift number. It will be different for every offer you are sent. ATLS is the company code of the company offering you the shift. ATLS is the company code for the company that has just added you to their roster. The company code will be specific to each company, ie REDD, BLUE, DOOR could all be company codes.

You must include all of these bits in your response, or else we won't know which shift to book you for. A coordinator from your company will send you an offer shortly. If you're interested in accepting the work in the offer, please respond to it with the "accept" code.

#### **How do I accept a work offer?**

If you were to accept the work offer above, respond with:

ATLS 3171 YES

Want to turn it down? Send in:

ATLS 3171 NO

If you accept an offer, within minutes, you will receive a text stating that you've been booked for the shift! It's that simple.

#### **I sent in a YES response and I didn't get a message in return. What happened?**

It's possible your cell carrier dropped the message. If you resend your last message it will trigger the system to try and resend your confirmation.

#### **I sent in the wrong response! Can I change it? Or can I change my mind?**

Yes. You can change your response before the call closes. Just send us a second text message and the software will attempt to make you change for you.

#### **I sent in a NO response. Will I receive a message in return?**

Nope, if everything went correctly, we won't send you a response

#### **What else?**

If you want to be removed from any of the companies using my software, or are receiving annoying unsolicited work offers from a company, please get in touch with me and let me know.

Most importantly, I'm keen to make this work well for you, as one of the professional crew receiving work offers through the software. We always will take your phone call. If you need help with the software, if you want to make suggestions on how to improve it. Call us. If we're not available leave a message, we'll call you back asap.

Thanks for your time,

**Jay Harmer**

778-862-WORK  
[jason@getworkers.ca](mailto:jason@getworkers.ca)  
CrewDriverApp.com

---

CrewDriver sent you this email. If you'd like to stop receiving all emails from us forever [click here](#).

--  
**CrewDriver**



**J. Harmer, Founder**  
**My calendar**  
+011 44 (604) 876-5294  
405-121 Brew St., Port Moody,  
BC, Canada, V3H 0E2  
[f](#) [in](#) [t](#) [g+](#) [You Tube](#)  
Skype: jayharmer

--  
**CrewDriver**



**J. Harmer, Founder**  
**My calendar**  
+011 44 (604) 876-5294  
405-121 Brew St., Port Moody,  
BC, Canada, V3H 0E2  
[f](#) [in](#) [t](#) [g+](#) [You Tube](#)  
Skype: jayharmer

--  
**CrewDriver**



**J. Harmer, Founder**  
**My calendar**  
+011 44 (604) 876-5294  
405-121 Brew St., Port Moody,  
BC, Canada, V3H 0E2  
[f](#) [in](#) [t](#) [g+](#) [You Tube](#)  
Skype: jayharmer